STUDENTFEEDBACK

REPORT

2015-16



Student Feedback Action Taken Report 2015 -16

After taking feedback from students certain points were discussed and solutions were provided for them.

S.No	Particulars	Action taken
1	Awareness about T&P department & NCC & NSS	Training & Placement department was instructed to take presentations/Sessions department wise.
2	Wi-fi network should be open, and Signal is weak.	IT department was instructed to check the signals on daily basis and resolve the matter at earliest.
3	Problem of ID card & Transport card issuance	University Student Coordinator was instructed to compile the data and make available ID cards and Transport Card to the students at earliest.
4	Room allocation should be done course wise.	The matter was discussed with higher authorities and finalized that it is not possible to allocate rooms in hostel course wise.
5	Gym needs more equipment in new boys hostel.	Gym trainer was asked to provide the list of equipment after meeting with students to the purchase department.
6	Problem of soap in toilets	Instructed the house keeping department to look into the matter and provide hand wash wherever required.
7	Problem of Quality and quantity of food in mess	Manager Administration was instructed to constitute Committee for regular checking of food in mess.
8	Cleaning of hostel	Housekeeping department was instructed to depute staffs in 2 shifts for hostel cleaning.
9	Space for reading in library some times	Library department was asked for providing More chairs in library
10	Water is clean but not cold in new building.	Administration department was instructed for regular inspection of Chiller plant and resolve the issue at earliest if any.
11	Library staff take more time to issue library card	Notice was issued to library department for fast perusal of process.
12	Buses reaches early on stop near DRM office and seats not available.	Transport Incharge was instructed to look into the matter and check the timings as well the availability of seats. Take input from bus incharges.
13	Cleanliness of New Building & Cafeteria	Housekeeping department was instructed to look in to the matter and ensure the cleanliness of cafeteria.
14	Cleaning of buses, windows are noisy. Bus no. 1,2,3 are dirty	Transport Incharge was instructed to look into the overall matter and ensure the proper cleaning and maintenance of buses.

15	Shop for cloth ironing	Manager Administration was instructed to provide space in each hostel for laundry man.
16	University timing is more	The matter was discussed with HAA and Higher authorities and finalized that it is not possible to reduce university timing.
17	In BBA class Complains about few faculty members.	Matter was discussed with HAA and asked him to counsel the faculties.
18	Wi fi doesn't work inside room in boys hostel new	IT department was asked for Regular checking. Report is to be submitted in Registrar office.
19	Soft skill classes on Saturday.	Matter Discussed was discussed HAA and asked him to provide soft skill classes on Saturdays through soft skill trainer.
20	Issue related to no. of book issue in library.	The matter was discussed with library department and finalized that it is not possible to issue more than 2 books at a time.
21	Sports Coach is required	Requirement regarding the games were taken from students during meeting and HR department was requested to appoint the person.
22	Blazer not issued	University student coordinator was instructed to look into the matter and resolve the problem of students.
23	Hostel warden doesn't permit to stay in case of health issue in girls hostel	Discussed the matter with Hostel Warden and instructed her to have words with parents and HOD and allow the students in case of medical emergency.
		Julia Donde

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